



### Important Information Regarding Opal Cards

- 1. For students entering year 11 at a New School**

At the End of this year you will need to go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And update your information to “New School”. Print the 2 page document, sign and return to the Administration Office of your New School.
- 2. For students entering year 11 at a Current School**

At the End of this year you will need to go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And update your information to “Year 11”. Print the 2 page document, sign and return to the Administration Office of your School.
- 3. For students entering year 7 at a New School**

At the End of this year you will need to go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And update your information to “New School”. Print the 2 page document, sign and return to the Administration Office of your New School.
- 4. For students entering year 7 at Current School**

At the End of this year you will need to go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And update your information to “Year 7”. Print the 2 page document, sign and return to the Administration Office of your School.
- 5. For students entering year 3**

At the End of this year you will need to go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And update your information to “Year 3”. Print the 2 page document, sign and return to the School Administration Office.
- 6. For New Enrolments**

For Students who don’t have a school Opal Card or are Starting Kindergarten go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And apply for a School Travel Pass. Print the 2 page document, sign and return to the School Administration Office.
- 7. For students who have lost, Faulty or had their Opal Card Stolen**

To replace Lost or Stolen Opal Cards go online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)  
And apply for a replacement Opal Card.  
**NB: Students are required to pay a fare whilst waiting for delivery of new Opal Card.**

**8. For students not eligible for free school travel**

Log online at [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students) and purchase a School Term Bus Pass.

**9. Student Travel Eligibility**

To be eligible for subsidised travel under the SSTS, school students must be:

- An infant student; i.e. attending Kindergarten, Year 1 or Year 2 classes, irrespective of the distance from home to school; or
- a primary student (Year 3-6), and reside more than 1.6 kilometres (straight line distance) from the school attended, measured from the centre of the school site, or 2.3 kilometres or more by the most direct practicable walking route to the nearest point of physical entry to the school; or
- a secondary student (Year 7-12), and reside more than 2.0 kilometres (straight line distance) from the school attended, measured from the centre of the school site, or 2.9 kilometres or more by the most direct practicable walking route to the nearest point of physical entry to the school;
- Parents/guardians of students deemed ineligible by their school or local transport operator on straight line distance grounds may apply to TfNSW for a review of the determination on walking distance or pedestrian safety grounds.
- Should TfNSW, after carrying out the review, not approve subsidised travel and the applicant(s) considers that there are special circumstances, such as pedestrian safety and/or hardship issues associated with their case; they may appeal the TfNSW decision.
- Appeals are heard by an independent SSTS Appeals Panel which considers each case on its individual merits.

**For more information [www.transportnsw.info/school-students](http://www.transportnsw.info/school-students)**